### Be Engaged. Be Informed. Be Heard.



## Your Voice in the Village

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#### The Loudon Utilities Board UtiliWise Program – What's it all About?

#### Mark Kovar, Loudon Utility Board Liaison

The Loudon Utilities Board (LUB) will be upgrading electric utility meters throughout Tellico Village with Advanced Metering Infrastructure (AMI) electric meters from October 2018 through March of 2019.

The **AMI Meter** delivers usage information and important alerts over a secure network allowing for more accurate billing and a faster response to service disruptions and customer questions.

Customer Benefits to Having an AMI Meter Include:

**Convenience** – Utility personnel will no longer need to enter customer property for meter reading activities.

**Increased metering and billing accuracy** – New AMI meters are extremely accurate and makes the billing process more efficient.

**Faster response time to service disruptions** – With near real-time notifications on outages and other issues, Loudon Utilities can address customer concerns quickly.

**Better customer service** – Loudon Utilities staff will be able to answer customer questions more effectively after modernizing its metering infrastructure.

## **October, November and December 2018**

#### **President's Message**

Sue English-Kovar



Fall is here!

And so are all the HOA activities for you to:

BE ENGAGED - BE INFORMED - BE HEARD

#### Early membership renewal

Beginning in October, take advantage of early renewal of your HOA membership (or join us anew) for the rest of 2018 and all of 2019. That means you'll get in on all the great events throughout the fall and holidays, and access to our remaining General Meetings, and everything that's in store in 2019!

Be sure to read Dave Flanagan's article on page 3 for details of the new HOA membership model. The highlight is a 5.00discount if you pay by credit card through *TellicoLife*. If you renew before November  $30^{\text{th}}$  you'll be eligible for one of three (3) great prizes.

We know that some of you might be reluctant to pay by credit card either because of the convenience fee or trust in the online process. Here's the good news, we have eliminated convenience fees for all membership and event transactions! Next, I urge you to read Marsha Herzog's article on page 2 that explains the secure credit card transaction process provided through *TellicoLife*.

#### Social Events and Information

Don't forget to come to the next social to sign up for Christmas in Tellico as well as a full calendar of events throughout the fall and holiday season. Our Social Committee will have 2019 events ready for sign up. Diane Delgouffre shares more in her article on page 4.

If you are new to Tellico Village, please join us for the next HOA Welcome Orientation hosted by Susan Kimball. Orientation Meeting details are on page 4.

#### **General Meetings and Elections**

We have two more general meetings this fall that you don't want to miss. We'll devote our October 11<sup>th</sup> general meeting to showcasing the candidates running for the 2019 POA Board. On November 28<sup>th</sup> the HOA will host its annual Volunteer Recognition event and HOA Board Election at the Yacht Club. We are pleased to present the Proposed 2019 HOA Board Slate in this newsletter for your review on page 3. We will also publish it on the HOA website.

**Don't forget! November 6<sup>th</sup> General Election** - Make sure you are registered to vote and make your voice heard at the polls.

#### Information please...

You got it! Everything HOA can be found on the HOA website <u>http://www.hoatv.org</u> We recently did a little housecleaning to make it easier to find current information. Articles about current community events are front and center as is a new section that takes you to the HOA "Highlights and Happenings" segments hosted by Annette Schmidt.

Once again, thank you for your membership in HOA. As always, please feel free to offer suggestions and comments regarding issues, ideas, and concerns on matters that impact our quality of life here in Tellico Village.

# Thank You from the Friends of the Library

#### Dear Friends,

The mid-August flooding at the library did extensive damage, but the repairs are progressing. To date, the moisture has been dried, the drywall and insulation that had to be removed has been replaced. New carpet has been installed and baseboards will follow. Clean up and inspection began on Thursday and Friday, September 13th and 14th. A planned and controlled re-entry is taking place. Area librarians are standing by to help with the move-in! Volunteers will be notified when and if needed.

We have approached Loudon County Government for a donation of \$15,000. Buddy Bradshaw is very hopeful that it will pass the capital budget committee. We are grateful for his support, along with Henry Cullen who has help me with this request.

The numbers of residents who have shown their support has again demonstrated how valuable The Public Library at Tellico Village is to the Village and surrounding community. We greatly appreciate that support from all residents and, most especially, from the Friends who are, literally, the heart of our library. You make this library possible with your donations of time, effort, and funding. I am honored and grateful to work with you and to be part of this extraordinary group.

We are at the library Monday through Friday for the next three weeks during the hours of 11:00 AM and 1:00 PM. We will be accepting your donations, memberships and purchase of the 4Bs Festival .4Bs Festival is Bluegrass, BBQ, Books and Beer (wine also) scheduled for October 6th. This is a major fund raiser and the start of our 2019 campaign for membership. I realize this is a lot to ask at one time. However, we need our village to step up and help us to return this valuable resource to our community. For more information <u>http://</u> www.tvlibrary.org/

Respectfully in your service,

Becky Haile, President

Friends of Tellico Village Library, Inc

#### Neighborhood Watch – Fall 2018 Update Ken Litke, Neighborhood Watch Coordinator

Neighborhood Watch recently conducted two informal "Coffee with A Cop" programs at Kahite with the Monroe County Sheriff's Dept. and at Toqua with the Loudon County Sheriff's Dept. Among the many topics presented were trending issues with potential impact to Tellico Village residents such as phone and credit card scamming. Both programs provided a great opportunity for TV residents to share local concerns and learn more about the officers who protect our community.

Neighborhood Watch is planning another "Coffee with A Cop" program with our local Citizen's Observer Patrol (or C.O.P.S for short). These are Tellico Village volunteers who are trained in security measures. C.O.P.S is an ancillary service of the Loudon County Sheriff's Office (LCSO) where trained volunteers patrol in Tellico Village and other neighborhoods of Loudon County, as designated by the Sheriff, observing and reporting any problems or suspicious activity.

The C.O.P.S program is designed as an extra set of "eyes and ears," and will immediately report suspicious activity to the Sheriff's Office. COPs volunteers also perform house checks in a limited number of Tellico Village neighborhoods when requested. The C.O.P.S keep a watchful eyes on the security of the Village throughout the year.

Keep watching TellicoLife.org or <u>http://www.hoatv.org</u> for further information regarding dates and times for the next Coffee with A Cop and be sure to attend these informational sessions.



Left to Right: Mark Kovar – HOA Host for event, Sargent Smith LCSO, Captain Russell LCSO, Chief Deputy Davis LCSO, Ken Litke – NW Coordinator, Jerry Schwartz, C.O.P. Captain, Ralph Kidd, C.O.P. Director and Liaison

#### How secure is *TellicoLife*? Marsha Herzog, VP of Technology

By now you've heard that your HOA is promoting the use of credit cards for membership dues and event sign-ups. There are lots of positive reasons for doing this - and one of the most important is credit card use saves time for the volunteers who run your HOA social and advocacy programs.

But is it good for you, our members? In a word - Yes!

*TellicoLife* is built on software from MemberClicks. MemberClicks is a leading internet service provider and powers over 1,500 associations - from large professional societies to organizations like the HOA and *TellicoLife*. We all can benefit from their 20+ years of innovation and responsibility. MemberClicks maintains PCI Level 1 compliance, the highest level of compliance in the credit card industry. Your credit card data is encrypted when it passes from *TellicoLife* to our credit card processor, and your credit card information is NEVER stored on *TellicoLife*.

We're committed to your security because we want you to be confident that you are protected when using your credit card in *TellicoLife*.

#### HOA Programs and Meetings to keep you INFORMED Ellen Fox, VP Programs

2018 has been a busy year for HOA General Meetings! In October, the HOA is sponsoring the POA Candidates Forum on Thursday Oct 11th at the Community Church of Tellico Village. There are three candidates running for the two available seats. The polls open online on October 28th. Come join your fellow Villagers and hear from the candidates as to how each one will make a difference in our future. On November 28th, the traditional HOA Volunteer Recognition Event and the 2019 HOA Board Election will be held at the Yacht Club.

REMINDER - Tuesday, November 6th, is the General Election for the State of Tennessee and US Federal office candidates. The last day to register to vote is October 9, 2018. Early voting opens at the Chota Rec Center on October 23rd through the 25th from 10AM - 6PM each day.

Hopefully, the 2018 HOA series of political forums will result in a record number of votes from Tellico Village. If you missed any of the forums, you can view any of them via the HOA website - <u>http://www.hoatv.org</u>

#### 2019 Membership Drive! It Pays to use Your Credit Card!!

#### David Flanagan, VP Membership

New for 2019, membership dues will increase to \$15 for payments made by cash or check and \$10 for membership dues paid by credit or debit cards!

Plus #1, the *TellicoLife* credit card convenience fee is eliminated.

Plus #2 - Renew or Pay your 2019 dues by credit card before November 30th and be eligible to win one of three (3) great prizes:

- 1. POA Gift Certificate for you and three of your friends for a round of golf, including green fees and cart fees, at any of the Tellico Village Golf Courses;
- 2. HOA \$100 credit towards any of the 2019 HOA Events;
- 3. Four (4) complimentary passes to Zoo Knoxville.

Winners will be selected at the December 11th Social! To enter, simply log-on to *TellicoLife* (with your email address and password), click the HOA logo, and follow the membership instructions to pay by credit card.

Thank you in advance for your financial support of the HOA, and for all that you do to make it successful!

#### **Proposed Slate Of 2019 HOA Officers**

Here are the requirements for additional nominations per the HOA Bylaws: Following publication of the HOA Board approved slate, but not less than ten days before the November General meeting, any member in good standing may nominate another member for any elective office and notify the Committee Chair of the nomination. The Committee shall determine such nominee's eligibility and willingness to serve. If you would like to submit someone for one of the offices above, please contact Sue English-Kovar via email at <u>sue english kovar@yahoo.com</u>.

Elected Officers	Nominee	Standing Committees	Nominee
President	Ellen Fox	Chair at Large	John Bologna
VP of Programs	Ken Litke	Neighborhood Watch	Mark Kovar
VP of Membership	Jim Kelly	Welcome Orientation	Susan Kimball
VP of Social Activities	Bill Bazil	Liaisons	Appointee
VP of Communications and Marketing	Annette Schmidt	Govt Relations - Loudon Co.	Gail Link
VP of Technology	Marsha Herzog	Govt Relations - Monroe Co.	Bob Brunetti
Secretary	Lynda Narwold	New Villagers Liaison	Floyd Hunter
Treasurer	Linda Klein	STAYinTV	Dave Hudgens
Retained Board Member per HOA By-		Library Liaison	Becky Haile and Carolyn Page
Law			
Past President	Sue English-Kovar		

#### HOA SOCIAL PROGRAM AND CALENDAR

#### Diane Delgouffre, VP-Social Committee

Even though summer is leaving us, we can still enjoy some outdoor activities in the cooler weather like the Chili Cook-off, the Knoxville Zoo and the Brushy Mountain Prison Tour! Your Social Activities Committee is thrilled with next season's plays and concerts – with some old loved ones like "Phantom of the Opera" and "The King & I" plus some new productions like "On Your Feet – the Story of Emilio & Gloria Estefan" and "Michael Jackson Live!" We like to offer a diverse group of events and hope we have achieved that for you!

OCTOBER 2018:		
Cotton Eyed Joes w/New Villagers	October 3rd	Sue Smith, 334-332-0240
KSO Presents: Women of Rock	October 5th	Bill Bazil, 865-657-6161
Keeneland Racing & Horse Farm Tours	October 7th	Jim Anderson, 865-287-6312
Mystery Trip	October 10th	Sharon Krischer, 727-580-3796
Bluegrass Underground	October 13th	Ken Litke, 508-509-0895
Chili Cook-off	October 17th	Diane Delgouffre, 954-806-8984
UT-Forensic Anthropology Presentation	October 26th	Sue Smith, 334-332-0240
Cowboy Festival	October 27th	Tim & Ellen Pyles, 865-801-7676
Phantom of the Opera	October 28th	Patti Mau, 865-657-5095
Trivia Challenge w/New Villagers	October 28th	Evie Jones, 865-657-3234
Scavenger Scramble	October 31st	Linda Farruggia, 585-255-0074
NOVEMBER 2018:		
Buttonwillow Civil War Theatre	November 2nd	Barbara Ellerbrock, 865-657-3596
Village Pub Crawl	November 7th	Mary Kay Bogardus, 865-657-9374
Knoxville Food Tour	November 8th	Sharon Krischer, 727-580-3796
Total Wines Tasting Event	November 9th	Kathy Kane, 865-657-3339
Knoxville Zoo	November 12th	Linda Farruggia, 585-255-0074
Santaland Dairies	November 14th	Patti Mau, 865-657-5095
Cookie Exchange w/New Villagers	November 28th	Jackie Starnes, 865-657-9231
DECEMBER 2018:		
Christmas Gala	December 2nd & 3rd	Pat Forgrave, 920-277-1818
Christmas Cocktail Parties	December 7th	Bobbi Taylor, 865-591-4436
The King & I	December 9th	Bill Bazil, 865-657-6161
Brushy Mountain Prison Tour	TBD	Ken Litke, 508-509-0895
Mannheim Steamroller Concert	December 12th	Mary Kay Bogardus, 865-657-9374
Clayton Holiday Concert	December 16th	Patti Mau, 865-657-5095

#### **Welcome Orientations**

#### Susan Kimball

New residents, and even settled ones, are invited to attend the HOA Welcome Orientations. You will receive an informational packet and meet Villagers who head the Fire Department, TBart, recreational facilities such as the Wellness Center and the Recreation Center, the Tellico Village Library, Tellico Community Players, Tellico Village University, HOA, POA, and others. They will introduce you to the many opportunities and advantages of being a resident of Tellico Village. It will enhance your ability to access any information you will need to live in and love your new community.

The 2018 Orientations will be held at 6:30 pm at the Yacht Club on the following dates: October 18<sup>th</sup> and November 29th. Please call Susan Kimball at 248-534-0340 with any questions.

#### Your Voice in the Village

Homeowners Association of Tellico Village - The Public Library at Tellico Village

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